

Plan International Counter Fraud Report FY22 - Quarter 4

Date	Location	Allegation	Resolution	Initial Loss (EUR)	Funds Recovered (EUR)	Net Loss (EUR)	Lessons Learned and Actions
Aug-21	West and Central Africa	A Plan International vehicle pump was replaced with one from a personal vehicle.	The allegation was substantiated and warnings were given to the staff members involved.	0	0	0	No further action was taken.
Sep-21	West and Central Africa	Plan International staff members failed to pay incentive payments to community volunteers.	The staff members involved had their contracts terminated. They were unable to repay the lost funds and legal proceedings were deemed impractical.	20,222	0	20,222	No further action was taken.
Oct-21	West and Central Africa	An internal audit revealed a suspicion of fake bidders in a partner organisation's procurement process.	Fraud was confirmed.	0	0	0	The partner organisation was blacklisted and remediation measures were introduced.
Nov-21	Asia Pacific	An anonymous alert alleged that a Plan International staff member was receiving kickback payments for awarding contracts.	The allegation was not substantiated but some control remediation measures were introduced.	0	0	0	No further action was taken.
Nov-21	West and Central Africa	A Plan International staff member was suspected to be withdrawing cash for personal benefit using a fuel card from the organisation.	The staff member involved was dismissed and the lost funds were not recoverable.	610	0	610	No further action was taken.

Nov-21	West and Central Africa	A Plan International staff member was suspected of obtaining fuel with Plan International funds for personal benefit.	The staff member was dismissed.	1,400	1,400	0	No further action was taken.
Dec-21	Middle East, Eastern and Southern Africa	A former Plan International staff member alleged procurement fraud and human resources selection issues.	Fraud was not substantiated but a conflict of interest and procurement non-compliance were identified.	0	0	0	Disciplinary actions were taken against 3 staff members and remediation measures were introduced.
Dec-21	Asia Pacific	There were suspicions of irregularity and kickback payments in a procurement process for office rebranding and refurbishment.	The contractor was discovered to be a front for an ineligible contractor. No evidence of kickback payments was found.	0	0	0	Remediation measures were introduced and the contractor was blacklisted.
Jan-22	Americas	A community member claimed her ID was being used by another party to claim benefits from Plan International.	Plan International coordinated with the implementing partner organisation. The identity of the suspect could not be identified.	0	0	0	The process of capturing data about community members was strengthened.
Jan-22	Americas	An allegation was made that individuals were forging IDs to benefit from a food aid project.	Plan International coordinated with the implementing partner organisation. The alleged group of ID forgers could not be determined.	0	0	0	The process of capturing data about community members was strengthened.
Jan-22	Americas	Irregularities were noticed in the procurement of books leading to a suspicion of fraud.	Fraud was not identified but an irregularity in the procurement process to favour a supplier was substantiated.	0	0	0	Disciplinary action was taken against the staff members involved and remediation measures were introduced.

Feb-22	Middle East, Eastern and Southern Africa	A partner organisation was suspected of falsifying liquidation reports.	A local review found no evidence of fraud.	0	0	0	No further action was taken.
Mar-22	Asia Pacific	There was an allegation of a conflict of interest and procurement fraud by a partner organisation.	No fraud was identified but control weakness and non-compliance issues were identified.	0	0	0	Remediation measures for the partner organisation were put in place.
Mar-22	West and Central Africa	A sub-partner spot check identified potential fraud in the payment of a facilitator.	Fraud was substantiated.	550	550	0	The staff members involved were dismissed. The lost funds were recovered and remediation measures were made.
Apr-22	Middle East, Eastern and Southern Africa	An alert alleged that a Plan International staff member was using community volunteers to falsify attendance to make money in addition to allegations of safeguarding, sexual harrassment, exploitation and abuse in the workplace.	A local fact finding exercise was conducted to address the allegations.	0	0	0	Weaknesses noted were rectified.
Apr-22	Asia Pacific	A volunteer was collecting money from community members in return for the distribution of hygiene kits.	The volunteer agreement was terminated after returning funds to community members.	0	0	0	No further action was taken.
Apr-22	Middle East, Eastern and Southern Africa	Plan International staff members were extorting money from young people by offering them bogus paid volunteer work in exchange for cash.	Fraud was substantiated.	788	0	788	The staff members were dismissed. The lost funds were not recoverable and remediation measures were introduced.

May-22	Middle East, Eastern and Southern Africa	Cash disbursements meant for community members via mobile money were withdrawn by an unidentified party.	Fraud was substantiated.	161	0	161	The staff member involved left prior to disciplinary proceedings. Loss recovery will be attempted and remediation measures were introduced.
May-22	Asia Pacific	An email alleged favouritism in the selection of a partner organisation.	A review of the allegations found the report to be malicious.	0	0	0	No further action was taken.
Jun-22	Americas	An alert alleged that communications from a sponsored child had been forged, along with a lack of management action and other issues.	The signature on the communication was made by a relative of the sponsored child. There was no forgery by Plan International staff.	0	0	0	An investigation is ongoing into the management issues.
Jun-22	West and Central Africa	A Plan International staff member was retaining cash due to youth volunteers.	The staff member was dismissed.	99	99	0	Lost funds were recovered and remediations were introduced.