

Plan International Counter Fraud Report FY20 - Quarter 1

Date	Location	Allegation	Resolution	Initial loss (EUR)	Funds recovered (EUR)	Net loss (EUR)	Lessons learned and actions
Sep-18	East and Southern Africa	A foreign aid organisation made an unannounced visit to a project. It is unclear as to whether the visit was an investigation.	No allegations were made.	0	0	0	No further action was taken.
Sep-18	Americas	A Plan International staff member was suspected of irregularities and favouritism in selecting a supplier.	An initial review found no basis for an investigation.	0	0	0	No further action was taken.
Jan-19	Asia	A supplier alleged that a payment had not been made due to misappropriation of funds by a former Plan International staff member.	Fraud was substantiated however the perpetrator is untraceable, therefore fund recovery is not practical. It was recommended that other staff members receive disciplinary measures for negligence, however, they resigned.	412	0	412	Improvements to address gaps identified on project closure and the requirement for clearance of staff were implemented.
Feb-19	West and Central Africa	Plan International staff members were suspected of being involved in cheque fraud on Plan International accounts.	Four staff members were dismissed and another was given a warning. The lost funds have been recovered and the Police conducted a separate investigation.	9,019	9,019	0	No further action was taken.
Feb-19	East and Southern Africa	A claim and a counter claim were made by Plan International staff that the other was receiving kickbacks from a service provider.	The claims were not substantiated against the specific staff members but it was deemed that kickbacks were likely. The service provider was blacklisted.	0	0	0	No further action was taken.
Mar-19	West and Central Africa	A Plan International staff member submitted false fuel claims based on falsified log book entries.	The allegations were substantiated. The staff member was docked pay to recover the funds.	376	376	0	Remedial actions on gaps for fuel claims were introduced.

Apr-19	East and Southern Africa	A partner organisation was suspected of reporting fictitious activities.	Fraud was not substantiated. However, some ineligible claims were discovered which will not be reimbursed.	0	0	0	No further action was taken.
Apr-19	West and Central Africa	An allegation was made of an undisclosed conflict of interest by a Plan International staff member - a counterpart in a partner organisation was alleged to be a relative.	The original allegation was not substantiated but a further conflict of interest was discovered. A formal warning was given to the staff member concerned.	0	0	0	No further action was taken.
Apr-19	Americas	Plan International staff members were allegedly charging local community members for 'consultancy' services.	Fraud was not substantiated. However a staff member's contract was not renewed.	0	0	0	No further action was taken.
May-19	East and Southern Africa	A Plan International staff member took an unauthorised leave of absence during a work trip but submitted a report and expenses as if it had happened.	The staff member returned the lost funds and resigned.	104	104	0	No further action was taken.
May-19	East and Southern Africa	Plan International staff members attending a workshop submitted false expense claims on their return.	Two staff members were dismissed.	1,092	0	1,092	No further action was taken.
May-19	East and Southern Africa	A partner organisation was suspected of submitting fraudulent liquidations.	Fraud was substantiated, the lost funds were recovered and partner remediation was put in place.	207	207	0	Improvements in the oversight for partner liquidation were established.
Jun-19	East and Southern Africa	A contractor complained that Plan International staff members were soliciting bribes.	The allegations were substantiated. The staff members involved did not have their contracts renewed. The lost funds were deemed not to be recoverable.	331	0	331	No further action was taken.
Jun-19	East and Southern Africa	A Plan International staff member was suspected of submitting an inflated expense claim.	Fraud was substantiated, the staff member had their contract terminated and the lost funds were recovered.	53	53	0	No further action was taken.

Jun-19	West and Central Africa	A Plan International staff member was suspected of submitting false expense claims.	Fraud was substantiated, the staff member was dismissed and the lost funds were recovered.	1,894	1,894	0	No further action was taken.
Jul-19	East and Southern Africa	An anonymous email alleged that Plan International staff members were soliciting bribes from job applicants to ensure selection.	An initial review showed the allegations to be unfounded.	0	0	0	No further action was taken.
Aug-19	West and Central Africa	A bogus recruitment agency was charging applicants for fake jobs at Plan International.	Counter publicity from the local Plan International office was released.	0	0	0	No further action was taken.
Aug-19	East and Southern Africa	A third party email to Plan International Global Hub alleged a recruitment scam in which applicants were charged fees.	An initial review showed that there was no involvement from Plan International staff. A police investigation was launched.	0	0	0	No further action was taken.
Sep-19	Americas	A third party impersonating a Plan International USA staff member was able to book airline tickets.	There was no direct loss to Plan International. The travel agent was the victim of a loss of \$34,000 but Plan International facilitated the introduction and verified that the name used was a Plan International USA employee.	197	197	0	A fraud alert was circulated to Plan International offices.
Sep-19	East and Southern Africa	It was alleged that a Plan International staff member was embezzling money from caregivers' stipends.	Fraud was substantiated, the staff member was dismissed and lost funds were recovered.	12	12	0	No further action was taken.
Sep-19	Asia	A Plan International staff member submitted an inflated claim to buy water.	The staff member resigned and returned the funds prior to an investigation.	0	0	0	The case was reflected in HR records and a note was made to blacklist the employee.

Sep-19	Asia	A local online news website reported that a Plan International staff member was taking bribes from potential volunteers in return for promises of jobs that were not honoured.	The author of the article cannot be reached.	0	0	0	No further action will be taken unless further information comes to light.
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