

Plan International Counter Fraud Report FY18 - Quarter 3

| Date | Location | Allegation | Resolution | Initial loss (EUR) | Funds recovered (EUR) | Net loss (EUR) | Lessons learned and actions |
|--------|--------------------------|---|---|--------------------|-----------------------|----------------|--|
| Sep-17 | Americas | An anonymous informant alleged fraudulent over-purchasing by a Plan International office. | Details of the allegation were too unspecific to investigate. However, an audit review of procurement was undertaken. Fraud was not identified but non-compliance issues were uncovered. | 0 | 0 | 0 | Measures were put in place to ensure compliance in future procurement processes. |
| Oct-17 | Asia | An anonymous allegation claimed that a Plan International staff member was receiving kickback payments from a vehicle rental company. | An investigation did not substantiate the allegation but found some deficiencies in the procurement process for the rental services. | 0 | 0 | 0 | Measures were put in place to ensure compliance in future procurement processes. |
| Oct-17 | Americas | A Plan International staff member submitted an expense claim for a meal that was suspected to be inflated. | An investigation confirmed the allegation and the staff member was dismissed. | 6 | 6 | 0 | No further action was taken. |
| Oct-17 | Asia | A losing bidder for a vehicle rental contract alleged kickbacks had been paid to Plan International staff by the winner to ensure they were awarded the contract. | An investigation revealed that 2 Plan International staff members had received inappropriate gifts from the winning bidder. They resigned prior to disciplinary action taking place and the service provider was blacklisted. | 0 | 0 | 0 | Rules around gifts and hospitality were reinforced for local staff. |
| Oct-17 | East and Southern Africa | A Plan International staff member was suspected of making fraudulent allowance claims for children's education. | An investigation revealed fraudulent claims over a 3 year period. The staff member was dismissed and the sum was recovered from their pension fund. | 32,233 | 32,233 | 0 | The allowance claim and payment system was tightened up. |

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| Nov-17 | West and Central Africa | A report was received of a suspected conflict of interest with Plan International staff influencing the selection of a partner organisation that they were involved in the management of. | An investigation confirmed an undeclared conflict of interest. The staff members in question received warning sanctions and the selection exercise was re-run. | 0 | 0 | 0 | Staff members were advised on conflict of interest principles. |
| Dec-17 | Asia | Teachers from a community complained of non-payment of all due salaries by an implementing partner. | An investigation confirmed that all due payments were made and that no fraud or misappropriation occurred. However, miscommunication had led to inaccurate expectations from the teachers. | 0 | 0 | 0 | The deficiencies that were identified in communications were remedied. |
| Dec-17 | West and Central Africa | In a similar case to the above, community teachers complained of non-payment of all due salaries by an implementing partner. | The allegations were not substantiated. However, poor record keeping and payment monitoring were identified. | 0 | 0 | 0 | While the contract with the partner organisation had ended by the time of the investigation, closer monitoring was put in place for the succeeding partner. |
| Dec-17 | East and Southern Africa | An implementing partner was suspected of misappropriating part of the funds for a project. | An investigation confirmed the allegation and the partnership was terminated. | 400 | 0 | 400 | Closer financial monitoring of partners was recommended. |
| Jan-18 | Europe | An allegation was made of improper procurement processes for an IT service. | A review validated the procurement process concerned although some deficiencies were identified. | 0 | 0 | 0 | Remediation measures were put in place on the roles of procurement panel members. |
| Feb-18 | West and Central Africa | An applicant for a North American visa used forged Plan International documentation in support of their application. | The matter was dealt with by consular authorities and an alert was circulated. | 0 | 0 | 0 | No further action was taken. |
| Mar-18 | West and Central Africa | A Plan International staff member diverted food aid for personal benefit. | The fraudulent diversion was identified and the majority was recovered. The staff member concerned was dismissed. | 457 | 388 | 69 | Aid distribution monitoring was improved. |