

Plan International Counter Fraud Report FY17 - Quarter 3

Date	Location	Allegation	Resolution	Net loss (EUR)	Lessons learned and actions
01/03/2016	Europe/East and Southern Africa	Plan International supported a European INGO to fund a micro-finance project in Southern Africa. A staff member of this NGO's partner bank in the country embezzled donor funds.	The partner INGO engaged a forensic auditor. Loss was confirmed and written off.	50,000	Processes for awarding grants to other INGOs were revised.
01/04/2016	West and Central Africa	A contractor, community leaders, government staff and Plan International staff colluded to produce a falsified completion report for a water project.	The staff concerned were dismissed but a legal case by the Ministry of Labour reversed the decision. However, works were finally completed to standard.	0	Increased project monitoring required.
01/01/2016	Asia	Staff of a partner organisation submitted false reports of activities and expenditure.	Fraud was substantiated and the partnership terminated. Recovery of funds was not cost effective.	450	Increased partner monitoring and assessment required.
01/07/2016	East and Southern Africa	A financial grant expenditure review raised potential fraud issues in procurement.	An investigation substantiated fraud and negligence by staff. The staff members in question were dismissed and losses of €5,749 were recovered.	0	Greater focus on ensuring compliance required.
01/08/2016	Americas	Inconsistencies and possible forgery were discovered in the procurement process for a health insurance service provider for staff.	Fraud was not substantiated but procurement deficiencies were identified.	0	Greater focus on ensuring compliance required.
01/09/2016	West and Central Africa	An allegation was made that contractors were supplying counterfeit brand hand pumps for a water project.	The majority of pumps were found to be counterfeit. Plan International had been overcharged by contractors.	0	A remediation plan is underway including the full replacement of counterfeit hand pumps.
01/09/2016	Asia	A Plan International staff member organised for staff from a mining company to attend emergency response training meaning those people who were meant to attend were unable to do so.	The allegation was verified but the staff member left prior to the investigation. Lost funds were not recovered.	1,918	Conflict of interest issues were reinforced.
01/10/2016	Americas	Irregularities in the procurement process for the transport of 5 motorcycles to a local office led to suspicion of kickback payments.	No evidence of kickback payments were found but the investigation showed that processes were not correctly followed.	0	Local procurement systems were reinforced.
01/09/2016	West and Central Africa	A local audit discovered discrepancies in materials delivered to beneficiaries and charges to Plan International by contractors.	An investigation found incomplete deliveries valued at €5,902 were recorded as complete. The supplier was blacklisted, losses were recovered and staff members were sanctioned.	0	Staff training on inventory and supplies required.

01/12/2016	Asia	A local milk processor alleged that a partner organisation of Plan International had demanded bribes for the award of Plan International contracts.	Bribery payments to staff of the partner organisation of €3,454 were confirmed. The partner organisation dismissed the staff member in question. There was no direct loss to Plan International.	0	Plan International's policy on bribery and corruption has been given greater prominence in contracts.
01/11/2016	West and Central Africa	A contractor and Plan International staff members submitted a payment request for work that was neither approved nor budgeted.	The attempted fraud was substantiated. The supplier was blacklisted and 2 Plan International staff members were dismissed.	0	The attempted fraud was identified by an existing control mechanism.
01/12/2016	Asia	A staff member of a Plan International partner organisation alleged that one of their colleagues had fraudulently misappropriated funds.	An investigation substantiated the allegation. The staff member concerned was dismissed and funds of €217 were recovered.	0	Increased partner monitoring and assessment required.
01/01/2017	East and Southern Africa	An anonymous email alleged corruption by third parties in procurement for a government project.	An investigation was not practical into the government entity. The procurement was cancelled as a preventative measure.	0	Retention of control during procurement processes was advised.
01/09/2016	West and Central Africa	An allegation was made that a Plan International Country Director was engaging service providers without following proper processes.	An investigation found no evidence of corruption.	0	Measures were implemented to prevent potential conflict of interest issues.
01/11/2016	Asia	An expense claim submitted by a staff member showed a discrepancy.	An investigation found that a fraudulent claim of €36 had been made. The staff member was dismissed and the lost funds were recovered.	0	Anti-fraud policies were reinforced.
01/01/2017	Asia	An expense claim submitted by a staff member showed a discrepancy.	An investigation found that a fraudulent claim of €83 had been made. The staff member was dismissed and the lost funds were recovered.	0	Anti-fraud policies were reinforced.
01/01/2017	West and Central Africa	A staff member falsified a letter from a Plan International fundraising office to support a visa application without management knowledge.	The staff member was suspended and resigned prior to the disciplinary hearing.	0	Anti-fraud policies were reinforced.
01/01/2017	East and Southern Africa	A third party impersonated Plan International staff and recruited parents for a data collection project, charging a 'processing' fee.	While Plan International was not the direct victim, the matter was reported to police.	0	Remedial measures were taken to protect Plan International's reputation.
01/01/2017	West and Central Africa	A Plan International staff member retained money and food intended for beneficiaries.	The staff member was dismissed immediately after returning all items.	0	Anti-fraud policies were reinforced.
01/12/2016	Americas	A staff member of an implementing partner forged cheques to embezzle funds provided by Plan International.	The partner organisation dismissed the staff member in question. Lost funds of €1,097 were recovered.	0	Close partner monitoring required.

01/09/2016	Asia	A vendor failed to supply roofing sheets as contracted as part of a construction project.	An explanation for the missing sheets was not identified. The loss of funds was shared by Plan International and the vendor.	663	Staff training on inventory and supplies required.
01/01/2017	Asia	A Plan International staff member was suspected of submitting a false advance liquidation report.	No fraudulent intent or financial loss was identified. The staff member was warned for breaching the code of conduct.	0	Staff training on ethics and fraud was reinforced.
01/09/2016	East and Southern Africa	Plan International staff members received an advance payment from a partner organisation for distribution to beneficiaries but retained the money and submitted false liquidation documents.	An investigation proved fraudulent behaviour. The staff members were dismissed and all funds were recovered.	0	Cash handling procedures were monitored.
01/02/2017	Asia	A rental car driver hired by Plan international submitted false petrol expenses and retained the cash balance.	The driver admitted theft and returned the missing funds. The car rental company dismissed the staff member in question.	2	N/A
01/02/2017	West and Central Africa	A spot check found a discrepancy in a petty cash fund.	The staff member responsible was dismissed for theft.	187	Closer financial monitoring was introduced.